



Dispatch Times

October 2021
Volume 8, Issue 10

Ohio Public Safety Telecommunications Award Program **GOLD STAR AWARDS**

Congratulations

Tonya Cornett, April Kennard, Jennifer Key, Rob Plummer, Ashlee Rector
Nominated by: Training Coordinator, Samantha Hall

On Friday, September 24, 2021 Samantha Hall, April Kennard, Jennifer Key and Ashlee Rector attended the Goldstar luncheon in Westerville.

The Ohio Chapters of APCO (Association of Public-Safety Communications Officials) & NENA (National Emergency Number Association) work together to recognize the outstanding work performed by Emergency Communications personnel. Their goal is to publicly recognize and express their appreciation to both individuals and team performance.

Below are some pictures from the event and on page 2, the call that won them a **gold star**.



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Mark Your Calendar!



Sept.-Oct-31
Ohio Renaissance Festival, weekends
10:30am-7:00pm

Oct. 9
Fall Concert @ Landen Deerfield Park

Oct. 9 & 10
Sauerkraut Festival

Oct. 10
Hill Climb

Ohio Public Safety Telecommunications Award Program GOLD STAR AWARDS

(Continued From Pg.1)

On June 28, 2019 dispatchers April Kennard, Jennifer Key, Ashlee Rector, Rob Plummer and Supervisor Tonya Cornett overheard a robbery at gunpoint occur at a bank in an adjoining county. Those listening to the broadcast knew the bank was in close proximity to our county so the supervisor, Tonya Cornett, created a call to notify our northern county law units. Police Dispatcher Kennard, dispatched the call to the law agencies closest to the incident. Dispatcher Kennard, advised that the bank had just been robbed at gun point by a black male wearing a wig. Fortunately, the bank had thrown a GPS unit in with the money and dispatch was able to track the suspect in his vehicle as he proceeded south on Interstate 75. Dispatcher Key, Rector and Plummer began making notifications to other agencies in the path of the suspect. Sergeant Turpin with Springboro Police Department was on the interstate and got behind what he believed to be the suspect vehicle. Sergeant Turpin also noticed another vehicle from behind that would not pass him. As he followed the suspect vehicle, he noticed the other vehicle behind him abruptly get over three lanes and head to exit onto State Route 122. This movement was confirmed by dispatch as to what they were tracking on the GPS.

Deputy Falco was able to locate the vehicle which had exited onto SR 122 and eventually caught up to it in the area of Towne Boulevard and Hendrickson Road. The driver pulled over without fleeing and was taken into custody. West Carrollton Police had also been in the area and were on scene with Deputy Falco and Sergeant Turpin within minutes of the apprehension. West Carrollton seized the vehicle and placed the driver under arrest for robbery. If it were not for the quick actions and dedication of all dispatchers involved the suspect may not have been taken into custody.

Congratulations Sgt. John Cullen

Sgt. Cullen retired from Mason Police Department after 27 years of service. We wish you a wonderful, happy retirement!



Dog Warden In-Service Training

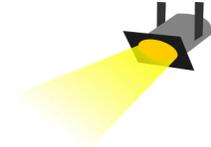


Thank you, Dog Warden, Nathan Harper (4B10) and all of the Warren County Deputy Dog Wardens for taking time out of two different mornings for round table discussions with all of our dispatchers. It was great to touch base and exchange information between both departments.



Samantha gave our Dog Wardens a tour of the Communications Center.

Employee Spotlight



Employee of the quarter is determined by several factors listed below:

- Meets monthly compliance goals
- Volunteers for overtime
- Completes Continuing Education on Time
- Outside recognition
- Training other employees
- Earning a personal day for no unscheduled sick time in 180 days
- Positive incident journal



October Birthdays

Melissa Abrams- 16th
Kelly Fiebig - 24th
Sophia Abrams - 25th



October Milestones

Brian Holtel 17 yrs on the 18th
Mike Wiggins 14 yrs on the 27th
Cortescia Davis 4 yrs on the 2nd
Sarah Haught 4 yrs on the 2nd
Paige Barton 1 yr on the 19th
Brandy Cooper 1 yr on the 19th

Congratulations

EMA Spotlight

EMA Staff Achieve Educational Excellence

Warren County EMA staff have been working to improve their knowledge in the field of Emergency Management. Lesli Holt, Operations Manager, recently graduated Summa Cum Laude from Ohio Christian University, receiving a Bachelor of Arts in Emergency Management. Lesli had the following to say about her graduation,

“When I graduated high school I didn’t really know where my passion lied. When I stumbled into emergency management I knew this was the field where I belonged. It was intimidating to go back to college after so many years, but I wanted my kids to see that anything is possible, no matter what age. I am honored to be an alumna of Ohio Christian University and look forward to using my education to help improve the emergency management program in Warren County!”

This fall, Lesli also completed FEMA’s National Emergency Management Advanced Academy. The academy is a competitive program that reinforces the qualities needed to lead emergency management programs. Participants work with peers all over the country to reinforce management theories and concepts, perform case studies, and develop an educational white paper that will contribute to the field of emergency management. As part of the Ohio Cohort, Lesli spent four weeks working alongside local, state, and national emergency managers to improve emergency management programs and concepts.



EMA Volunteer Kevin Tribbe improved his emergency management knowledge by recently graduating from FEMA’s Basic Academy. The academy provides a foundational education in emergency management and supports careers of emergency managers through education about fundamental systems, concepts, and practices of cutting-edge field techniques. Kevin attended five weeks of training to graduate from the academy. Congrats Kevin on your achievement!

Congratulations!

LEADS

By: Chris Dill, Supervisor, LEADS TAC

LEADS Audit & Hit Confirmations

LEADS Audit 2021

On Wednesday September 8th, 2021, LEADS conducted our 2021 LEADS audit. During our audit they checked warrants, protection orders, vehicles and missing person files along with other administrative paperwork and training files from the past 3 years.

I am very happy to say that we passed our audit. Thank you to all the dispatchers, supervisors and admin personnel for another successful LEADS audit. We could not have accomplished this without all your hard work!

Hit Confirmations- Confirming Warrants

It often happens when a unit is out with a subject and when the dispatcher runs the subject through LEADS/NCIC they have multiple warrants within the pick-up radius, and out of several different jurisdictions. The unit will ask the dispatcher to confirm the warrant(s) through one of the agencies that has an active warrant.

Per LEADS rules, every warrant (that is within the pick-up radius) must be confirmed. We cannot pick and choose which warrant we want to confirm. Also, If the warrant is **not** within the pick-up radius, we cannot send a hit confirmation.

We can make pick-up arrangements with whichever agency the unit wants to meet with. The other agencies will be notified either via phone or within the hit confirmation request, that the subject has multiple warrants and will be taken to whatever agency is decided on by the officer. This gives notification that the subject has been picked up.

Once the subject has fulfilled their obligation of charges with that initial agency, that agency will then let the other agencies with outstanding warrants know that the subject can be released into their custody.

All Trick or Treating in Warren County is Scheduled on October 31st at the following Times:

(Not all times could be confirmed)

5:30 PM – 7:30 PM

City of Lebanon
Turtlecreek Township
Waynesville



6:00 PM – 8:00 PM

Carlisle	Maineville
Deerfield Twp.	Mason
City of Franklin	Morrow
Hamilton Twp	South Lebanon
Harlan Twp	Springboro

HALLOWEEN WORD SCRAMBLE



ADSWHSO _____

MEOBIZ _____

OOB _____

PRNAK _____

MYUMM _____

IYHARDE _____

SMAK _____

ISERNEATNNFK _____

EGROAN _____

SEKNLOTE _____

KBLAC _____

THSOGS _____

CAADLRU _____

OESUTSMC _____

IREE _____

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LPPSEA _____

SYOOPK _____

TSBA _____

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EDRIPS _____

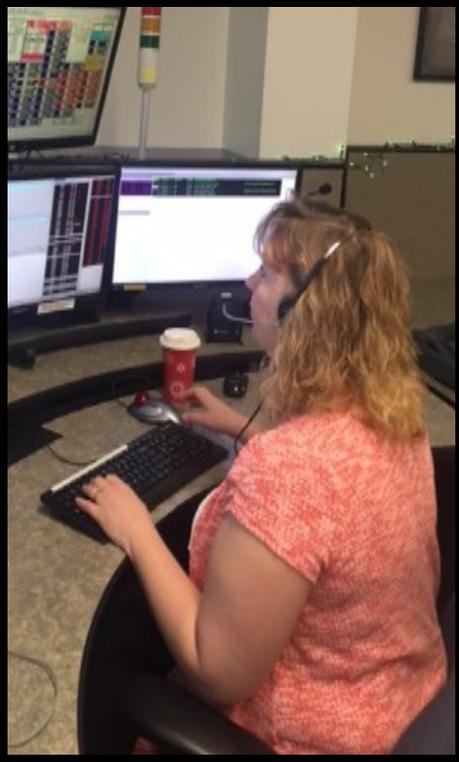
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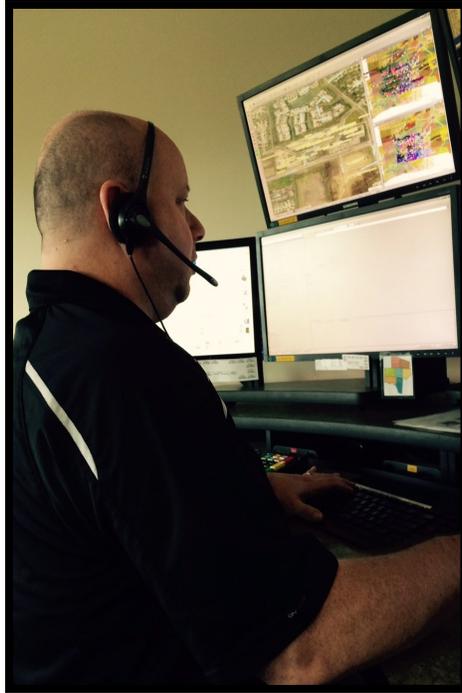
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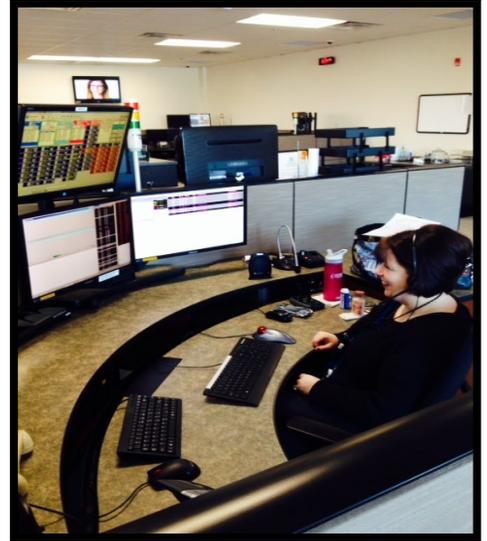
In Former Times



Samantha Hall 2017



Chris Carr 2017



April Kennard 3/13/15

2021 Dispatch Decorated For Halloween



Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than November 1, 2021. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.



September 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received in September	6,908	673	570	County Saturdays 1,373 calls	County 4:00 pm
Total 911 Calls Year To Date	59,353	5,974	5,292	Franklin Wednesdays 125 calls	Franklin 3:00 pm
Percentage of 911 Calls Answered Under 10 Seconds YTD (Arrow indicates % increase or decrease from last month)	99.92% ↑ 6.7	94.86% ↑ 1.7	96.83% ↑ 1.3	Lebanon Wed/Thur 100 calls	Lebanon 6:00 pm



Warren County Emergency Services

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Stay connected with us by:
Website: www.co.warren.oh.us/emergencyservices
Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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